

# COVID-19

## What are we doing?

It's no secret that we're opening a venue in unprecedented times however, we're taking this opportunity to prepare and enforce the highest possible standards to ensure the health & safety of our new clients

### opening ethically



The Eastside Rooms is an ethical project, from the way it is funded to the way it's been built and run, and that means everything we do is protected by an extra layer of responsibility; to staff, to guests, to the local community and to the planet we live on. That's why, when it comes to opening day, we'll be a fully compliant venue; safe, clean and with great hygiene.

### we're sanitised



We're working with Ecolab, a recognised provider of sanitation, to make sure that The Eastside Rooms will be a squeaky-clean venue. That means we'll be implementing cleanliness protocols specifically aimed at eliminating viral infection.

We're on a war with touching. We're introducing more touchless technology to limit infection being spread through hands. At the same time, what gets touched gets cleaned, from handrails to lift buttons, from door handles to the arms on our chairs. Hourly and daily, everything will get cleaned, thoroughly.

### distance

We all need a bit of space. Covid-19 guidelines suggest between 1 and 2 meters, so we've made a few changes to ensure this happens in a subtle and non-offensive way.

We're putting more space between furniture in lounges, eating areas and meeting rooms. There will also be signage showing distances on floors and walls, and gently reminding people to allow space.

### confident contracts



It's imperative that we do things properly and ethically from the outset. Things are different and we need to be realistic, reassuring and flexible when it comes to booking our venue. That's why we've added flexibility into booking and cancellation policies at the property, ensuring our new clients get the protection they need.